

JAMES KULIKOWSKI

SOLUTIONS ARCHITECT

CONTACT



847-701-4211



jkulikowski84@gmail.com



Hoffman Estates, IL

EDUCATION

May 2009

Bachelor of Science – Computer Science

Northeastern Illinois University,
Chicago, IL, US

SKILLS

Automation Design
High Availability Architect
Critical Thinking
Change Management
Solutions Architect
Growth Mindset
PowerShell Scripting
Infrastructure Administrator
Computer and Server Support
System Administrator
Network Configuration
Windows Server Administrator
VMware Servers
Advanced Desktop Support
Palo Alto Firewalls
Virtualization
Infrastructure Monitoring
Cybersecurity
Deployments

CAREER OBJECTIVE

I am a hardworking, initiative-taking IT professional eager to share knowledge and skills with others to improve the company's performance. I work well in both individual and team capacities, and leverage my passion and skills in automation and performance improvement to enhance business efficiency and provide solutions to complex problems. I am a resourceful and purpose-driven professional with excitement for growth. I enjoy taking on challenges to help an organization improve its value and services. I am a highly organized, self-motivated, and meticulous worker. My goal is to exceed expectations in the work I do.

EXPERIENCE

2022 - Present

Systems Engineer II

Northwest Community Hospital, Arlington Heights, IL

- Led multiple projects as an SME for server builds and configurations and managed prioritization of tasks so project deadlines were met.
- Automated monthly Windows Server Patching, improving security patch updating process for 1,300 servers, saving an average of 27 hours/month consolidated between multiple engineers.
- Created and documented a process to easily build servers in vSphere through scripting across 2 different datacenters and several vLANS.
- Implemented my strategic plan to update printers automatically across 23 print servers and 1000 printers that use PrinterLogic, saving a total time of 23 combined hours each time a configuration was updated.
- Enabled the Desktop Engineering department to run automations for over 30 software deployment packages to be pushed seamlessly via LANDESK across 1000 Dell thin clients and workstations.
- Collaborated with over 15 different clinical teams to configure, optimize, and ensure that their servers are working efficiently and using best practices, while providing escalated support to 17,000 staff members.
- Managed the Exchange Servers as well as Zix email encryption and Sendio ensuring email is up to cybersecurity standards and HIPAA compliance.

2021 - 2022

Systems Engineer

Franciscan Ministries, Lemont, IL

- Top performing lead Engineer over the organization's infrastructure and provided escalated support to over 4,000 staff, contractors, and volunteers.
- Completed projects including VMware Horizon build out, Print-as-a-Service rollout and configuration, Office 365 migration, Active Directory Cleanup, Group Policy Cleanup, Nimble Storage Upgrade, Palo Alto Firewall Replacement, SSO, and Licensing Server Consolidation.
- Supported 400 virtual desktops, 10 domain controllers, 80 virtual servers, and network equipment across 10 remote sites.
- Administered various technologies including Windows Servers, VMware vCenter, Horizon View, MS Exchange, Office 365, Azure AD, MS SQL Server, and IIS.

EXPERTISE

Network monitoring
Performance and Process Improvement
Troubleshooting
Time Management
Design / Documenting
Continuous Learning / Educating

CERTIFICATIONS

Pure Certified Flash Array Storage
Professional Certification

EXPERIENCE (CONTINUED)

2016 - 2021

Systems Engineer

JourneyCare Hospice, Glenview, IL

- Advised the Vice President of IT about emerging technologies. Recognized opportunities and then implemented them for infrastructure improvements while managing daily priorities.
- Designed, deployed, and supported over 300 virtual Windows Servers and Virtual Desktops on VMware Horizon View and ESX clusters across 3 data centers.
- Planned, implemented, and configured cutting-edge MDM solution pairing Intune and Azure Services, cutting MDM costs by \$11,000 annually.
- Collaborated with Network and Security Engineers on the design, configurations, and deployment of SD-WAN Infrastructure over 7 locations for high availability. This improved uptime from 97% to 99.9999%.
- Managed projects and lead technical consultant for the migration, and consolidation of 3 Windows Active Directory Domains, the consolidation of multiple Microsoft Exchange Organizations, and the migration to Office 365 for over 1,000 end users.
- Spearheaded the project to standardize multiple Windows 7 and Windows 8 images to a single Windows 10 image using modern deployment techniques, PowerShell Script automation, and task sequencing.
- Utilized SOAP Web Services, REST API, as well as Microsoft Graph API to integrate with PowerShell Scripting to automate and interact with Microsoft Exchange objects such as contacts, calendars, and mail folder structures.

2014 - 2016

Systems Analyst

JourneyCare Hospice, Glenview, IL

- Collaborated with Team Members on scrum meetings, projects, deployments, and quarterly server maintenance.
- Troubleshooted, isolated, diagnosed, repaired, and maintained hundreds of desktop and mobile hardware across multiple operating systems.
- Trained over 1,100 staff members across 12 remote locations about company IT and security policies, hardware, and software usage.
- Architected, documented, and developed over 50 PowerShell scripts facilitating task automation in Active Directory and Exchange.

2009 - 2014

Service Desk Technician

JourneyCare Hospice, Glenview, IL

- Created applications and batch scripts that automated computer deployments as well as day-to-day tasks of clinical staff, increasing efficiency KPIs by over 35%.
- Managed service desk system offering technical support to the staff via remote assistance closing an average of 150+ tickets a month across 7 remote locations, and documented systems information.